

KKR Complaints Handling Policy Summary

Each of Kohlberg Kravis Roberts & Co. Partners LLP, KKR Capital Markets Partners LLP, KKR Credit Advisors (EMEA) LLP, KKR Credit Advisors (Ireland) Unlimited Company and KKR Alternative Investment Management Unlimited Company (together, "KKR EMEA") in their capacity as regulated entities have adopted a Client Complaints Policy, as well as internal Complaints Procedures.

This policy applies to complaints arising from investment business services and activities that KKR EMEA provides to their respective regulatory clients (including both professional clients, and eligible counterparties where eligible counterparty business is being carried out).

As part of the Client Complaints Policy, KKR EMEA has appointed the KKR EMEA Chief Compliance Officer as the person responsible for managing the Complaints Function.

Any regulatory client or potential regulatory client of KKR EMEA who has a query concerning, or is dissatisfied with, a product or service provided by KKR EMEA should contact the KKR EMEA Chief Compliance Officer at:

In relation to: Kohlberg Kravis Roberts & Co. Partners LLP KKR Capital Markets Partners LLP KKR Credit Advisors (EMEA) LLP	In relation to: KKR Credit Advisors (Ireland) Unlimited Company KKR Alternative Investment Management Unlimited Company
18 Hanover Square London, W1S 1JY United Kingdom	75 St Stephens Green Dublin 2 Ireland
Email: emeacomplaints@kkr.com	Email: emeacomplaints@kkr.com

Please make sure that the following information is included in your communication to ensure a prompt handling of your complaint:

- Your identity and contact details (name, address and telephone number, email and whether you are acting on behalf of someone else;
- Reason(s) of the complaint (stating relevant dates and times, if applicable);
- Where relevant, copies of any documentation supporting your complaint.

KKR EMEA will independently and impartially assess all complaints that are received without undue delay, and will provide a response no later than eight (8) weeks after receipt or a shorter deadline as might be required. We aim to resolve complaints as quickly as possible.

All complaint information will be handled in a sensitive manner and in accordance with any relevant data protection and regulatory requirements.



Complaints not relating to KKR EMEA:

If KKR EMEA receive a complaint that is not about any of KKR entities, or KKR funds or services, we will inform you that we are not responsible for the matter and we may indicate to you who the responsible firm is, where possible to do so.

Any complaints in respect of a distribution agent of KKR funds should be directed to that distribution agent.